

SERVICES PORTFOLIO

Professional Consulting Services

Need advice for a big project or want strategic input that will help you meet your IT goals?

IT Support Services

We monitor and manage our clients' networks, desktops, and everything in between.

Corporate Audio, Video Services

Keep your people connected. Conferencing and video room systems save time, money and travel.

Structured Cable | Wireless Access

As the size and nature of your business changes, so will your need for IT access and more speed.

Physical Security

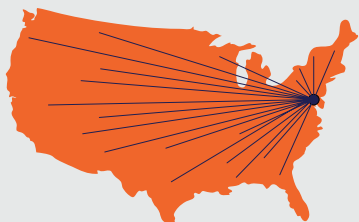
There's one thing everyone agrees on - protecting your people and your assets is absolutely critical.

Business Communications

Our portfolio offers everything from phones to collaboration capabilities that help you keep in touch.

COMPLETE COVERAGE

DataLink is based in Millersville, MD and supports your local, regional, and national locations.



We Make "IT" Easy

Business Communications

Phone Systems / IP Voice & Unified Communications

Is your business exploiting new communications tools to compete? If not, the consequences can add up...

- Increased customer dissatisfaction when calls go unanswered
- Lower productivity when it's hard to track down voicemails, emails and faxes
- Slowed response when you can't pull appropriate expertise into customer calls
- Poor team performance when travel isn't feasible and conferences are difficult to set up
- Challenges managing standalone voice and messaging systems at multiple locations

It's Your Business

Unified Communications takes your voice further than ever. Now you can...

- Connect staff, partners, vendors, and customers with the expertise they need
- Find out if colleagues are available before attempting to bring them into a call
- Access and share video on the desktop, on the road, and on-demand
- Make mobile devices extensions of the office system so you can stay on-the-go
- Facilitate collaboration, bringing together individuals, workgroups, and teams
- Innovate across the value chain by integrating VoIP into business processes

Our Solutions Offer

- Savings in IT staff time with online system administration for one or multiple offices
- No more expensive tech visits for moves and changes
- Unified Messaging that combines Voicemail, Email and Fax in one inbox
- Support for advanced tools: Presence, IM, PC call control, CRM screen-pops, more
- Automated personal assistants and speech interfaces
- On-the-fly conferencing and web collaboration that gets teams together quickly
- Mobility solutions and work-at-home phones that mirror the phones in the office
- Affordable contact centers that let customers reach sales and service teams

We Make Communication Easy

If communication issues are keeping you up at night, DataLink has solutions that are right for your organization – at a cost that makes sense. Every DataLink client is valued. You'll know it, because we'll prove it every day, year after year.