

"I am continually impressed by your willingness to work with us to find workable solutions for our IT challenges, on what is often a limited budget. You are a true partner in every sense."

- Rick Hindin  
President  
Chicken Out Rotisserie Inc.

## TECHNICAL CAPABILITIES

- Professional Consulting Services
- IT Support Services
- Corporate Audio, Video Services
- Structured Cable | Wireless Access
- Physical Security
- Business Communications

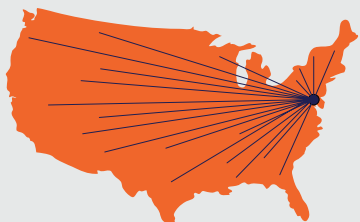
## LASTING RELATIONSHIPS

"We have clients that have been with us since we began supporting them in the early 1990's. Our client relationships don't end after the job is done, they continue for years and years because of our personal touch... They know that we really do care about their success. We prove it every day."

- Mylon Staton  
President, DataLink

## COMPLETE COVERAGE

DataLink is based in Millersville, MD and supports your local, regional, and national locations.



## We Make "IT" Easy

## ProLink IT Service

# RetainIT Service Program

## A flexible IT support plan that offers budget control and hourly cost savings

For clients interested in getting IT support on an as-needed basis, DataLink offers *RetainIT*. This flexible IT support plan offers budget control as well as hourly cost savings.

With *RetainIT*, you purchase a block of time for future services at a discounted, fixed labor rate. The time can be used for any purpose, including project assistance, technology implementations, onsite repairs, consulting, planning, and reviews.

## ProLink RetainIT Service Program includes...

- Guaranteed response time window of 8 business hours
- Dedicated primary technical consultant
- First-attempt offsite repair to save travel charges and onsite minimums
- Convenient renewal notification when available time balance falls to 20%

## RetainIT time applies to the following DataLink provided services...

- Hosted Email w/Spam Filtering
- Spam Filtering
- ProtectIT Server
- ProtectIT Server - BDR
- ProtectIT Offsite Storage (Must have ProtectIT Server or ProtectIT BDR)

## We Make IT Easy

When keeping your IT on track is a top priority – DataLink makes IT happen – at a cost that makes sense.