"DataLink has provided the kind of strategic consulting and guidance that I have found to be rare. Their ability to listen and understand our needs as well as help us plan for our future growth is invaluable. They definitely are a true partner."

- Bill Hughes CFO, Advanced Pain Management

### **TECHNICAL CAPABILITIES**

- Professional Consulting Services
- IT Support Services
- Corporate Audio, Video Services
- Structured Cable | Wireless Access
- Physical Security
- Business Communications

### **LASTING RELATIONSHIPS**

"We have clients that have been with us since we began supporting them in the early 1990's. Our client relationships don't end after the job is done, they continue for years and years because of our personal touch... They know that we really do care about their success. We prove it every day."

- Mylon Staton President, DataLink

#### **COMPLETE COVERAGE**

DataLInk is based in Millersville, MD and supports your local, regional, and national locations.



We Make "IT" Easy

### **ProLink IT Products**

## **Sentinel for Networks**

# An automated, proactive tool that ensures your network infrastructure is operating at peak performance

In today's competitive world, not being able to connect to business services, the Internet and core network infrastructure components can cause serious loss of productivity and revenue. That's why we *developed Sentinel for Networks*. This automated, proactive tool keeps a watchful eye on your network infrastructure 24x7x365 to ensure everything is operating at peak performance.

Whether you have a single location or a multi-location enterprise network, DataLink technicians are automatically notified of any unusual problems or underlying issues that can cause downtime for your organization. Outage notifications are sent directly to DataLink's Network Operations Center for immediate resolution.

### Sentinel for Networks includes...

- ISP connectivity via Ping
- Automated notification of outages
- Router availability and uptime via SNMP
- Switch availability and uptime via SNMP
- Firewall availability and uptime via SNMP
- VPN availability and uptime via SNMP
- Daily monitoring of DataLink-approved client backup system
- Remediation of potential issues upon client approval

### We Make IT Easy

When keeping your IT on track is a top priority – DataLink makes IT happen – at a cost that makes sense.