ProLink IT Products

Sentinel for Servers

An automated, proactive tool that ensures your IT systems are operating at peak performance.

In today's competitive world, not having access to business applications and services can cause serious loss of productivity and revenue. That's why we developed *Sentinel for Servers*. This automated, proactive tool keeps a watchful eye on your systems 24x7x365 to ensure they are operating at peak performance.

With monitoring software installed on select servers, DataLink technicians are automatically notified of any unusual problems or underlying issues that can cause downtime for your organization. Outage notifications are sent directly to DataLink's Network Operations Center for immediate resolution.

Sentinel for Servers includes…

- Hardware key metrics and core health monitoring
- Automated daily maintenance
- Database size and Message queue monitoring
- Operating system service availability monitoring
- Disk drive health maintenance monitoring
- Disk drive space, disk I/O, and page file monitoring
- CPU and memory utilization monitoring
- Event log and Backup device monitoring
- Notification to client of potential issues
- Remediation of potential issues upon client approval

Server Operating System Software Updates…

The Sentinel tool automatically performs critical updates and patches as soon as they are released from manufacturers:

- Automated operating system Security Patch and Service Pack management
- Monitors operating system licensing, required patches and critical security updates
- Notification to client of potential issues and remediation of potential issues upon client approval

We Make IT Easy

When handling today's IT challenges is keeping you up at night, DataLink has solutions that help you rest easy – at a cost that makes sense.

"DataLink has provided the kind of strategic consulting and guidance that I have found to be rare. Their ability to listen and understand our needs as well as help us plan for our future growth is invaluable. They definitely are a true partner."

- Bill Hughes
CFO, Advanced Pain Management

TECHNICAL CAPABILITIES

- Professional Consulting Services
- IT Support Services
- Corporate Audio, Video Services
- Structured Cable | Wireless Access
- Physical Security
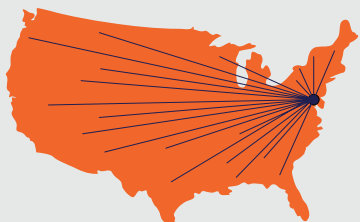- Business Communications

LASTING RELATIONSHIPS

"We have clients that have been with us since we began supporting them in the early 1990's. Our client relationships don't end after the job is done, they continue for years and years because of our personal touch… They know that we really do care about their success. We prove it every day."

- Mylon Staton
President, DataLink

COMPLETE COVERAGE

DataLInk is based in Millersville, MD and supports your local, regional, and national locations.

We Make "IT" Easy