

"DataLink has provided the kind of strategic consulting and guidance that I have found to be rare. Their ability to listen and understand our needs as well as help us plan for our future growth is invaluable. They definitely are a true partner."

- Bill Hughes  
CFO, Advanced Pain Management

## TECHNICAL CAPABILITIES

- Professional Consulting Services
- IT Support Services
- Corporate Audio, Video Services
- Structured Cable | Wireless Access
- Physical Security
- Business Communications

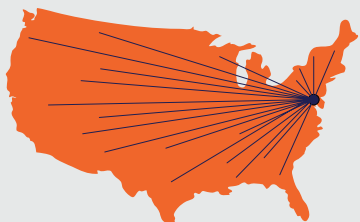
## LASTING RELATIONSHIPS

"We have clients that have been with us since we began supporting them in the early 1990's. Our client relationships don't end after the job is done, they continue for years and years because of our personal touch... They know that we really do care about their success. We prove it every day."

- Mylon Staton  
President, DataLink

## COMPLETE COVERAGE

DataLink is based in Millersville, MD and supports your local, regional, and national locations.



# We Make "IT" Easy

## ProLink IT Products

# Sentinel for Workstations

**An automated, proactive tool that ensures desktops are operating at peak performance**

In today's competitive world, not having access to business applications and services can cause serious loss of productivity and revenue. That's why we developed *Sentinel for Workstations*. This automated, proactive tool keeps a watchful eye on your workstations 24x7x365 to ensure they are operating at peak performance.

With client software installed on your workstations, DataLink technicians are automatically notified of any unusual problems or underlying issues that can cause downtime for your organization. Outage notifications are sent directly to DataLink's Network Operations Center for immediate resolution. The Sentinel tool automatically performs critical operating system updates and security patches as soon as they are released from manufacturers. Keeping your systems up to date with the latest security patches, updates, antivirus and malware protection keeps your infrastructure safe and secure.

### Sentinel for Workstations includes...

- 24x7x365 monitoring of:
  - Hardware key metrics and core health
  - Operating system service availability
  - Disk drive health maintenance
  - Disk drive space, disk I/O, and page file
  - CPU and memory utilization
  - Event logs
- Automated temp file removal
- Notification to client of potential issues
- Remediation of potential issues upon client approval

### Workstation Operating System Software Updates...

- Automated operating system security patch management
- Automated operating system Service Pack management
- Monitor operating system patches, and critical security updates
- Operating system license monitoring
- Notification to client of potential issues
- Remediation of potential issues upon client approval

### Workstation Security, Virus Definition & Prevention Monitoring...

- Antivirus detection and protection updates
- Malware and spyware detection and protection updates
- Proactive alerts 24x7x365 sent to DataLink NOC
- Notification to client of infiltration
- Remediation of antivirus or spyware upon detection after client approval

## We Make IT Easy

When keeping your IT on track is a top priority – DataLink makes IT happen – at a cost that makes sense.